**Fraud Investigator Resume Sample**

**Anne G. Sherman**   
2893 Collins Street  
Tampa, FL 33634   
Phone: 267-562-0631  
Email: anne.sherman@anymail.com

**Job Objective:**

Highly knowledgeable and certified Insurance Fraud Investigator seeking a challenging role in 'XYZ Organization' to use my analytical and research-oriented skills to identify cheating claimants, and prevent losses to the company.

**Summary of Skills:**

* Capable of investigating suspicious claims submitted by the policyholders
* Expert in interviewing claimants, witnesses or third party, and preparing reports on the outcome of investigation
* Ability to conduct interviews of claimants, and involved parties to determine the truth, and put them under surveillance if required
* Capable of collaborating with firefighters, medical workers, police officers, and policyholders as required
* Proficiency in using Microsoft Office Suite, and other computer applications
* Excellent analytical skills to evaluate information provided by claimants, and determine if any criminal or fraudulent activity are involved
* Exceptional written and verbal communication skills

**Work Experience:**

Fraud Investigator  
CoreLife Insurance Corporation, Tampa, FL   
April 2016 – Present

* Analyzing the first reports of total loss in property damage, and determining if the claimant is the suspect
* Conducting interviews with fire fighters, and insurance claimants on getting suspicions about deliberate fires in preliminary investigation
* Assessing the damage caused to property, and personal injuries to residents post fire or short circuit incident to determine the total amount for claimant as per the policy coverage
* Collaborating with police department, and attorneys for cases involving overstatement of claims, staged accidents or fake insurance policies
* Conducting field investigations in property cases, and initiating appropriate surveillance activities on suspicious claimant as directed by supervisor
* Coordinating with team and police force for completing thorough investigations in minimal time

Associate Fraud Investigator  
CoreLife Insurance Corporation, Tampa, FL   
December 2014 – March 2016

* Conducted site investigations for damages to vehicles and property as reported by claimants, and captured photographs as proofs
* Prepared extensive reports on fraud related activities, and presented information to law enforcement agencies as required
* Took responsibility to travel to locations, performed necessary investigations, and collected evidences for the alleged property damage claim to present it in court proceedings
* Managed investigations pertaining to the construction projects involving new apartments, and verified the real estate builder's background before processing request for property insurance
* Documented, stored, and maintained evidence for 50+ cases per quarter, and ensured the inquiries are completely in relation with the company's contract rules
* Conducted interviews of claimant, family members, suspects, and witnesses to understand individual version for the property damage

Claims Adjuster (part-time)  
AML Insurance Services, Tampa, FL   
September 2013 – November 2014

* Interviewed claimant and witnesses for gathering pertinent information, and prepared reports for senior Fraud Investigator's review
* Took responsibility to be a part of the team that inspected property damages to determine the extent of damage, and took photographs of the location
* Observed Fraud Investigators to learn about the procedures involving property claims with respect to damage to buildings or structures
* Conducted special sessions with the claimant to watch video surveillance or listen to the statements and prepared claims reports to be submitted to the respective insurance department
* Visited locations to evaluate property damages, and ascertained permissible compensation amount under the policy coverage

**Education:**

* Bachelor's Degree in Criminal Justice  
  University of South Florida, Tampa, FL   
  2010
* Diploma in Insurance Services  
  University of South Florida, Tampa, FL   
  2012

**Certification:**

* Certified Fraud Investor  
  International Association of Special Investigation Unit, Tampa, FL   
  2013

**Reference:**

On request.